



Frontier Restructuring Investor FAQ

1. What will happen to the Frontier common stock that I own?

- Although it is too early to definitively say what will ultimately happen to Frontier's common stock as a result of the court-supervised process, the pre-arranged plan contemplated by the RSA provides that all common stock will be extinguished without any consideration.
- Any recovery to existing shareholders will ultimately be determined in connection with Frontier's plan of reorganization, which is subject to Bankruptcy Court approval.
- Nasdaq suspended the listing of Frontier common stock at the opening of business on April 24, 2020, now that we have filed for protection under the federal bankruptcy laws.
- The trading of Frontier's common stock began on the OTC Bulletin Board or "pink sheets" market on April 24, 2020 under the symbol "FTRCQ".

2. Will Frontier's stock be delisted and stop trading publicly? If so, when?

- Nasdaq suspended the listing of Frontier common stock at the opening of business on April 24, 2020 and the stock was officially delisted from Nasdaq on May 11, 2020.
- The trading of Frontier's common stock began on the OTC Bulletin Board or "pink sheets" market on April 24, 2020 under the symbol "FTRCQ".
- The transition does not affect Frontier's operations and does not change reporting requirements under SEC rules.
- Please contact your investment advisor or brokerage firm to discuss the options available to you.

3. How will the filing affect the day-to-day operations at Frontier? Does Frontier have sufficient liquidity to continue operating throughout this process?

- Frontier expects to continue providing quality service to its customers without interruption and work with its business partners as usual throughout the court-supervised process.
- We have sufficient liquidity to run our business throughout the court-supervised process.

4. I am a bondholder and have questions on my holdings, next steps, or the Restructuring Support Agreement ("RSA") and subsequent Chapter 11 filing. Whom can I contact?

- A copy of the Plan of Reorganization as filed with the court is available [here](#). For additional documents, please click [here](#) to access our claims agent's website or call Prime Clerk at 877-433-8020.

5. Can / should I sell my Frontier common stock now?

- Please contact your investment advisor or brokerage firm to discuss the options available to you.

6. Who should I contact regarding Frontier's 11.125% Series A Mandatory Convertible Preferred Stock or other debt or equity securities?

- Please contact the applicable transfer agent.